



Why manage business processes?

- ***Business processes drive the activities of up to 60% of the enterprise's most critical resources***
- ***Organizations that have effective process owners improve operations from 4.2-6.3% every year (conversely when not managed, processes see a yearly infrastructure cost increase of between 1.2-3.7%)***

Resilient Process Management (RPM) Tool

Making the Business Processes a Competitive Asset

Resilient Process Management™

Business process effectiveness. Working with your project team and employees we prepare an assessment that provides a fundamental analysis of the business processes for the enterprise or business unit. This includes the identification of the missing, incomplete, inadequate, or unnecessary tasks or process. The RPM software consists of three solutions. The first solution is for the C-level that measures what value the current process is to the enterprise. This assessment takes less than an hour to complete. The next solution is a thorough review into the process with 200 plus statements to identify the most urgent and important areas that will provide the most improvement to the enterprise. The third piece of the software is designed for the process managers and their teams. This software analyzes whether the steps, tasks, or process add value or reduce the risk to the organization and ultimately the enterprise compared to “Best in Class”.

The “Best in Class” benchmarks are based on a database of more than 700 assessments.

When reviewing the business processes, we analyze the current processes with regards to the important commitments that the business process must consistently deliver:

- Provide the steps, tasks and process to drive the enterprise to peak performance, beyond “Best in Class”
- Consistently improve the performance of the Key Metrics for Success
- The processes are aligned in support of the enterprise strategy

- Advance the competitiveness of the enterprise and demonstrate improvement each year
- Reduce the time & increase the accuracy of decisions (across organizational boundaries)-precision of decisions
- Coordinate the activities and their priorities across the enterprise in support of the corporate mission
- Provide for the deployment of communications, connectivity and knowledge
- Identify the issues and track the decision process through resolution
- Accumulate and disperse critical, accurate knowledge
- Earn the respect and support of the infrastructure
- Be resilient

***What we do not measure, we do not improve
What we cannot measure deteriorates***

Outputs from Resilient Process Management™ . Process value, purpose and performance for the enterprise. We identify the processes that can be eliminated, simplified or modified. The Value Index, identifies the priority or sequence for improvement.

Totally employee-driven. We facilitate the process. We analyze what you do, we systematically and methodically “mine the minds” of your employees. We bring proven facilitation methods, project leadership, best practices, and benchmarks to the table when it is time to focus on your improvement program. It is through this method of collaboration that you will get the best results in the shortest timeframe.

Speed to value. Then, we focus your team’s attention on their improvement process in our collaborative based session. In summary your people will spend far less time to provide the necessary data, and they will get all the rewards that can be attained from using the more expensive, time-consuming, and disruptive traditional consulting methods.

Processes with a purpose

Let us help your company help itself. Contact us now.

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